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ASIA AND OCEANIA

ISSUE 23:2 DECEMBER 2011

SECTION NEWSLETTER



Ingrid Parent

Message from IFLA President

Greetings from IFLA and from Vancouver, Canada! I am grateful for the opportunity to contribute to this issue of the *IFLA Asia and Oceania Section Newsletter*, and honoured to share my thoughts with this important group of colleagues.

I began my two-year presidency with IFLA in August. At the World Library and Information Congress 2011 in Puerto Rico, I outlined the theme for my tenure: *Libraries – A Force For Change*.



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IN VARIOUS WAYS, this theme will encompass and promote the principles and practices of inclusion, transformation, innovation and convergence. In doing so, it will acknowledge and build on the theme of my presidential predecessor Ellen Tise, which was Libraries Driving Access to Knowledge. Once again, I would like to thank Ellen for the leadership, vision and passion that she displayed during her IFLA presidency. Her example has been inspiring.

One aspect of IFLA that has always been close to my heart is the importance of preserving and protecting libraries – particularly in the case of natural disasters. In 2010, Ellen and I visited Haiti following the devastating earthquake that struck the country. That experience, highlighted by the indomitable spirit of the Haitian people, was powerful and inspiring.

Since the Haiti quake, there have been other natural disasters in New Zealand and Japan that shocked the world with their force and destructive power. As I noted in my address in Puerto Rico, the preservation and restoration of libraries remains key to the cultural identity and survival of communities, cities and nations. IFLA has a major role in terms of preserving, protecting and promoting libraries and their use around the world, and I intend to continue pursuing that role for stricken locations and their libraries, whether they are in Haiti, Asia, Oceania or elsewhere.

Part of my September 2011 IFLA Presidential Newsletter was dedicated to happenings in Asia and Oceania. Here, I provide a brief re-cap of the highlights. At the World Library and Information Congress in Puerto Rico, it was announced that the 2013 WLIC will take place in Singapore – congratulations! In the meantime, I look forward to sharing information and insights at yet another successful Congress next year in Helsinki, Finland. By the time you read this, the meeting of the Pacific Rim Digital Library Alliance will have taken place in Los Angeles. Meanwhile, the Regional Section: Asia and Oceania mid-term meeting occurs in February 2012 in Auckland, New Zealand.

Lastly, I would like to invite you to my first Presidential Meeting – a conference entitled Indigenous Knowledges: Local Priorities, Global Contexts – planned for April 2012 at the University of British Columbia (UBC), where I also serve as University Librarian. UBC should prove a fitting site for the event, given that the University lists Aboriginal engagement as one of the commitments in its strategic plan.

There's no shortage, then, of exciting events and efforts being carried out at IFLA on behalf of members in Asia, Oceania and around the world. I look forward to bringing you more news about developments. And let's keep working to ensure that libraries are a true force for change.





Dr. Dan Dorner
Chair
Regional Standing Committee for
Asia and Oceania

SEASONS GREETINGS FROM NEW ZEALAND/AOTEAROA, THE LAND OF THE LONG WHITE CLOUD!

The end of 2011 is rapidly coming upon us. Time seems to have passed so quickly this year! We had the RSCAO mid-term meeting in Hong Kong (reported in the last newsletter), the IFLA election process in April and May, and in August we had the annual IFLA World Library and Information Congress in San Juan.

The IFLA elections resulted in both myself and Dr. Chihfeng Lin being re-elected by acclamation to our positions respectively as Chair and Secretary of RSCAO. The election also has given RSCAO a group of new members: Ms. Kieu Thuy Nga (Vietnam), Ms. Mya Oo (Myanmar), Mr. Sonny Vikash Chandra (Fiji), Ms. Yang Tao (Hong Kong), Dr. Takashi Nagatsuka (Japan) and Ms. Jaesun Lee (Republic of Korea). And Dr. Gary Gorman (Malaysia) re-joins the RSCAO after a two-year absence. I wish to welcome all of you to our Committee and I look forward to working with you over the next two years. I hope that all of the unsuccessful candidates in the election will try again in 2013. And I wish to thank the following outgoing members for their hard work over the years: Anjali Gulati (India), Bughdana Hajjar (Lebanon), Hasna Askhita (Syria), Libby Cass (Australia/ Fiji), M. Al Mamun (Bangladesh), Sanjay Bihani (India), and Tendik G. Yermekpayeva (Kazakhstan).

Immediately prior to the 2011 IFLA WLIC, I attended the LIS Education in Developing Countries pre-conference in San Juan. It was a very interesting event with stimulating papers from authors coming from a wide range of countries. At the main IFLA conference there were, as usual, many excellent sessions and some superb opportunities for networking at the social events. However, the lower number of attendees at the conference was noticeable in the exhibition hall which seemed much quieter than at past IFLA conferences. The drop in numbers was likely due to the global economic downturn and the small local population of librarians in Puerto Rico.

Our own Committee meetings in San Juan also had fewer members than at past IFLA conferences. Nonetheless, we were very productive. For example, we updated the RSCAO Strategic Plan, and we discussed the selection process for ALP project applications coming from our region. We also agreed to support a bid to have a 2013 pre-conference on LIS Education in Developing Countries in Taipei seeing as the 2013 IFLA conference will be held in our region. Because of the small number of members attending our meetings in San Juan, we decided that rather than selecting the location for the 2012 RSCAO mid-term meeting, we would hold an online vote during September. Three cities were hoping to host the event: Auckland, New Zealand; Taipei, Taiwan; and, Almaty, Kazakhstan. The vote resulted in a tie between Auckland and Taipei. However, rather than hold a second round of voting, the Chair decided that based on the Committee's tradition of rotating the meetings between different parts of Asia and Oceania, the meeting will be held in Auckland from 1-3 February. It will be the first time New Zealand has hosted this event and there are strong indications that it will be very well attended by our members.

One of the main highlights of the San Juan Conference was the announcement during the closing session that the host city for the 2013 IFLA WLIC will be Singapore! I want to acknowledge that Malaysia and Japan also put in strong bids to host the 2013 IFLA WLIC thus our region was assured of having a great location for the conference regardless of which site was chosen. Thanks to everyone who worked so hard to put together such strong bids. I am sure it was a very difficult decision for IFLA Headquarters. I am very much looking forward to coming to Singapore in 2013 for this exciting event.

In the meantime I will continue planning for the mid-term meeting in Auckland and for the 2012 IFLA WLIC which will be in Helsinki, Finland. And if you are interested in presenting a paper at the 2012 conference, the theme of the Asia and Oceania session is "Innovative Libraries: Transforming Our Communities". The call for papers can be found at: <http://www.ifla.org/en/events/call-for-papers-asia-and-oceania-open-session>. Abstracts must be received by 18 January 2012.

And I wish all of you a happy, healthy and prosperous 2012!



Tan Keat Fong
Regional Manager
IFLA Regional Office for
Asia and Oceania

DEAR COLLEAGUES AND FRIENDS,

Happy New Year!

Each time I pen my message in this column, it has always been an honour and a pleasure – to update you on the progresses and developments that each and every one of us are making in our own ways.

This issue is no exception. As you can see from the myriad of articles, our region is brimming with various activities and development. It is our pleasure to invite Ms. Ingrid Parent, IFLA President to share her thoughts and her plans, particularly for Asia and Oceania in this issue's cover article. Dan, RSCAO Chair has also summed up very succinctly RSCAO's accomplishments at the recent RSCAO meetings in San Juan, Puerto Rico and its future activities. For a detailed write-up on the highlights of the activities in San Juan, please refer to pages 12 and 13.

This issue covers a myriad of news and events from our region. From Nepal, India, Hong Kong, Japan, Fiji and as far as London – courtesy of Sanjay, ex-RSCAO member who is currently Attaché at the High Commission of India in London. This issue also features libraries, our colleagues in New Zealand, where RSCAO will hold its 2012 Mid-term Meeting in February 2012. A big thank you to Winston Roberts, our RSCAO colleague in New Zealand and our Auckland colleagues for the efforts in organising the meeting. IFLA Headquarters have also made very positive steps ahead at the recent WIPO meetings. Read more about it in pages 7 and 8.

From the Regional Office, we express our utmost gratitude to outgoing RSCAO members for their tireless contribution to our Section – Anjali, Bughdana, Hasna, Libby, Mamun, Sanjay, and Tendik. It has been an enriching learning journey having each of you onboard the committee. Having said this, we would also like to give a big welcome to our new RSCAO colleagues, Thuy Nga, Mya Oo, Sonny, Tina, Takashi and Jaesun. We also welcome Gary, previously RSCAO Chair back to our committee.

Membership in our Section has remained stable. As at 30 Nov 2011, we have 310 members and 54 member countries. Our efforts at membership recruitment will continue and we are pleased to inform that IFLA has now two new membership categories – Association Affiliates and New Graduates. For more information, you can refer to the website or email the Membership Officer. More details are available on page 5.

On behalf of all of us in the Singapore library community, we would like to invite you to join us at the IFLA Congress in Singapore in 2013! We are very excited and are working hard to make this an enriching and stimulating experience for you.

I would also like to record my thanks to Petrina for her strong support she has provided for the Regional Office, RSCAO and IFLA.

With the closure of a very hectic but extremely fulfilling 2011, we hope that this new year will be an equally, if not more enriching one!



Petrina Ang
IFLA Regional Office for
Asia and Oceania

DEAR FRIENDS,

It has been an exciting three-year journey for me.

For someone who has never visited libraries while on holiday (or even entertain the thought), it comes as a surprise, even to me, that I visited two during my break last October in the United Kingdom. This speaks volumes of the influence of libraries and librarians. Working in a library has piqued my interest in libraries, not only in Singapore but around the world. Working with librarians has also decidedly taught me a great deal about the deceptively easy work behind the shelves of books.

For a non-librarian (for now) like me, libraries are and will remain a core part of my life. One of the biggest challenges for libraries and librarians is not to evolve to meet the changing needs; but to anticipate and evolve before the needs change. With the mushrooming of competition in various technological forms, there has been much debate whether the eclipse of libraries is inevitably imminent. To me, this is way too bleak. Technology is a double-edged sword – it can be either fatal or favourable to libraries. I have seen many libraries ride the technological wave successfully and like surfing, it is a lot about positioning and catching the waves at the right time.

Libraries are not to me just brick and mortar. They are wellsprings of knowledge and inspiration, sanctuaries to a sometimes insane world and a treasure trove of wonderful memories. For these very reasons, I would like to thank the many special people who continue to keep libraries alive.

BENEFITS OF IFLA MEMBERSHIP

WHY JOIN IFLA?

Because you can ...

- define your profession
- decide what's on the agenda, globally
- make a definite difference
- keep up-to-date
- help others & help yourself (reciprocal benefit)
- network and collaborate

Advantages of being an IFLA member:

- Extend and sustain your professional network at an international level
- Think strategically: decide what will be on the political agenda by using your voting rights
- Be active in one of IFLA's working groups and help developing standards and guidelines; take part in meetings, seminars and workshops, discuss important issues with your colleagues from all over the world and exchange information on the topics you work on
- Get a discount on IFLA's annual conference and on various IFLA publications
- Receive a copy of IFLA's Annual Report for free
- Get a subscription on IFLA Journal for free
- Receive the newsletters of the Sections to which you are registered for free
- As an IFLA member, you are not required to pay the 10% non-member surcharge on IFLA ILL vouchers

New membership categories!

- Association Affiliates
- New Graduates

QUESTIONS?

Please refer to <http://www.ifla.org/en/membership> or contact the IFLA membership team:

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IFLA HQ NEWS

Compiled by Ms. Petrina Ang
Associate II
IFLA Regional Office for Asia and Oceania

Extracted from IFLA Presidential Newsletter September 2011

FAREWELL FROM ELLEN TISE, IFLA PRESIDENT 2009–2011



Dear Colleagues,

Before handing over the IFLA Presidential Newsletter to my successor Ingrid Parent, I would like to take this opportunity for a personal note of farewell to all IFLA members that have supported and inspired me during the past four years I served as IFLA President-Elect and IFLA President. I look back on a successful IFLA period that was both professionally and personally rewarding, a period during which the IFLA World Library and Information Congresses in Gothenburg (2010) and recently in Puerto Rico (2011), and my two Presidential Meetings in Stellenbosch, South Africa, in 2010 and in The Hague, Netherlands, in 2011, will be remembered as only some of the many highlights of my Presidency.

I am confident that through working with my Presidential Theme 'Libraries Driving Access to Knowledge' I have been able to support the international library community in this important era. I wholeheartedly thank everyone who joined me in enhancing and promoting my theme.

In the two years of my IFLA Presidency I had the pleasure of working intensively with Ingrid Parent in her role of IFLA President-elect. I have faith that the Presidency of Ingrid Parent will highlight IFLA's role as the inclusive global voice of libraries. With her Presidential theme "Libraries – A Force for Change" Ingrid strongly supports the international library community to continue advocating for the important role libraries play in the information society of today. May the Presidential Newsletter reach all corners of the world to support this leading theme for IFLA in the next two years.

Ellen Tise, IFLA President 2009-2011

INTRODUCING INGRID PARENT, IFLA PRESIDENT 2011–2013



"It is a great honour to be elected President of IFLA," said Ingrid Parent stepping from position of President-Elect to become IFLA President at the end of the IFLA World Library and Information Congress in August. "I believe that libraries have the power to change people's lives, and thus change communities and society. There are so many examples of stories where libraries have improved the social, economic and cultural fabric of societies around the world. And it often starts with one person, one book, one helping hand in a library or drop-in centre."

Ingrid Parent is the University Librarian at the University of British Columbia (UBC) Library in Canada and for the next two years will be IFLA's President. She joined the UBC Library in 2009 and since then has spearheaded a digital agenda, hired a new Director of Library Digital Initiatives and opened a new Digitization Centre, and is leading the implementation of a five-year strategic plan to ensure that the Library remains vital to communities at UBC and beyond. Referring to these she indicates that "the drivers and priorities in the information profession that I see in my daily job as University Librarian significantly influence my vision for IFLA."

And what is that vision? The theme of Parent's IFLA Presidency is *Libraries – A Force for Change*. She explained more through her Presidential address: <http://www.ifla.org/files/hq/presidents-program/acceptance-speech-ingrid-parent-2011.pdf>

All at IFLA HQ look forward to working with Ingrid on her theme over the next two years and we now hand over to her the baton of the Presidential Newsletter so that she can communicate to you, the IFLA members, directly about her activities and her priorities over the coming months.

23RD WIPO STANDING COMMITTEE ON COPYRIGHT AND RELATED RIGHTS – IN-DEPTH DISCUSSIONS ON LIMITATIONS AND EXCEPTIONS FOR LIBRARIES AND ARCHIVES

IFLA advocates for an updated copyright framework



Head of Delegation, Winston Tabb, IFLA President Ingrid Parent, CLM Chair Victoria Owen

On Monday, 21 November, the 23rd meeting of the World Intellectual Property Organisation (WIPO) Standing Committee on Copyright and Related Rights (SCCR) opened in Geneva. During the next two weeks, the 184 WIPO Member States discuss, among other topics, a new copyright framework for libraries and archives. The International Federation of Library Associations and Institutions (IFLA) advocates for an international legal instrument that would bring the international copyright framework for libraries into the digital age.

Read more about this at:

<http://www.ifla.org/en/news/ifla-advocates-for-an-updated-copyright-framework>

IFLA Delegation Meets WIPO Director General Francis Gurry



Library and archive delegation meets WIPO Director General M. Francis Gurry (third from right)

A delegation from the world's leading library and archive organisations held a meeting with WIPO Director General Francis Gurry on 22 November, Tuesday afternoon.

IFLA President Ingrid Parent, and President of the International Council on Archives (ICA) Martin Berendse, along with IFLA Secretary General Jennefer Nicholson, Chair of the UK's Library and Archives Copyright Alliance (LACA) Tim Padfield and Head of the Library Delegation to WIPO, Winston Tabb, discussed the copyright issues facing libraries and archives with the WIPO DG.

The delegation also discussed joint IFLA and WIPO initiatives, like the conference series "Enhancing the Culture of Reading and Books in the Digital Age: Copyright as a Means to Foster Creativity and Access" which took place already twice, in Frankfurt, Germany (2009) and in Tokyo, Japan (2010). The next conference is planned to be held in Kenya in 2012.

More reports on the WIPO SCCR are available at: <http://www.ifla.org/news/5852>

SINGAPORE SELECTED AS LOCATION FOR WLIC 2013!



During the Closing Session in San Juan, Puerto Rico on 18 August, IFLA President Ellen Tise officially announced Singapore as the host location for the 2013 World Library and Information Congress.

After the announcement, **Elaine Ng**, Chief Executive Officer of the National Library Board, Singapore and Chair of the 2013 WLIC National Committee told delegates:

“The IFLA Congress is an important flagship professional event for the international library and information services sector as it is a key platform for library and information professionals from all over the world to exchange ideas, share knowledge, and renew the camaraderie that has come to represent the IFLA family.

As such, it is with great humility and honour that I accept on behalf of the National Library Board and the Library

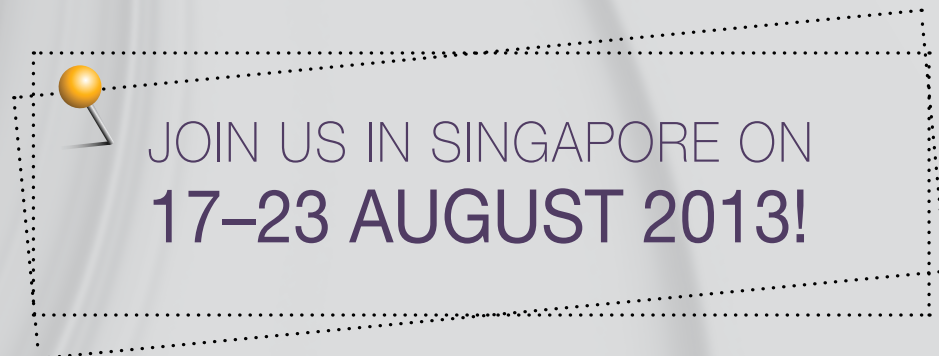
Association of Singapore, the hosting of the 79th IFLA Congress in 2013. Singapore's bid to host the 2013 edition of the Congress is a significant milestone for it marks the first time that Singapore is hosting this prestigious event.

We had received very strong support from several of our government agencies such as the Singapore Tourism Board, Ministry of Information, Communications and the Arts; and Ministry of Foreign Affairs. I think this shows how much we value and treasure this opportunity to host the Congress.

We will certainly endeavour to provide all participants with an enriching & memorable professional experience, and at the same time, seek to create a compelling Singapore experience for our visitors. Singapore has a unique cultural mix, created by people of various races, religions, cultures and languages. We welcome you to immerse yourselves in the rich vibrancy of sights, sounds, tastes and enjoy the colourful cultural tapestry that has come to represent Singapore.”

Short video presentation on Singapore:

<http://www.ifla.org/en/news/singapore-selected-as-location-for-wlic-2013>



IFLA 2011 CONFERENCE GRANTEES' REPORTS NOW AVAILABLE!



After general announcements for IFLA-supported conference participation grants for San Juan were made in spring 2011, we received over 250 applications from all over the world. Thanks to the added support of a number of sponsors, IFLA was able to help more than 40 colleagues from Asia/Oceania, Africa, Latin America and the Caribbean attend the Congress.

A number of Grantees have submitted reports highlighting their personal experiences during the conferences.

Read about their experiences on the IFLA 2011 Express site: <http://express.ifla.org/node/5162>

NEW OFFICERS AT IFLA HEADQUARTERS

We are very happy to introduce to you two new officers who recently joined HQ in The Hague, the Netherlands.



Wiebke Dalhoff, IFLA's new Policy Officer, has started work with us at HQ in the second week of August. Wiebke will be working to support our policy development and advocacy. She brings with her valuable experience of working within the worlds of publishing and communications through her previous work with both IFRRO, the International Federation of Reproduction Rights Organisations and FEP, the Federation of European Publishers. Wiebke also has worked at TUV

NORD, a German technical service provider. Wiebke will join Stuart Hamilton and Fiona Bradley as part of the Policy and Advocacy unit at IFLA. This unit works closely together to build the relationship between IFLA's policy development, advocacy activities and training programmes. Additionally, it links with the IFLA Communications unit to connect the advocacy activities with the general communication strategy of IFLA.



Joanne Yeomans, IFLA's Professional Support Officer, has started work with us at HQ in the first week of September. Joanne will be working to support and coordinate the activities of the Professional Committee and the IFLA Professional Units, Regional Offices and Language Centres. Joanne has a professional librarian background and international experience through working at CERN in Geneva and most recently as the Director of EBLIDA, the European Bureau of Library, Information and Documentation Associations. Joanne will work closely

with Ingeborg Verheul and the Communications unit (Louis Takács & Susan Schaepman) and the Membership unit (Tatjana Hoeink) on improving the practical and administrative processes of IFLA's professional activities and in promoting the visibility of all IFLA's professional outcomes for the international library world.

Both Wiebke and Joanne have a strong international background and very relevant professional experience—each in their particular field of working—to support IFLA and the HQ team in a great way and we are looking forward to working with them to strengthen IFLA for its members as the global voice of libraries, library associations and librarians and their users all over the world.

An organisational chart of the new staffing structure at HQ will soon be posted on the IFLA website.

Jennefer Nicholson
IFLA Secretary General

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First term: 2011–2015

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IFLA REGIONAL STANDING COMMITTEE FOR ASIA AND OCEANIA (RSCAO) ACTIVITIES AT IFLA WLIC 2011, SAN JUAN, PUERTO RICO

Dr. Lin Chihfeng

Associate Professor, Department/ Graduate Program of Information and Communications, Shih-Hsin University
Secretary, IFLA Regional Standing Committee for Asia and Oceania

RSCAO Members at the SC Meeting

RSCAO STANDING COMMITTEE MEETINGS, AUGUST 14 & 17

RSCAO had accomplished a number of outcomes during the successful IFLA 2011 WLIC in San Juan, Puerto Rico, despite the comparatively smaller number of members who made it for the Congress. The attendees are:

Dan Dorner (Chair), Chihfeng P. Lin (Secretary), Premila Gamage (Member), Fawz Abdallah (Member), Winston Roberts (Member), Yan Xiangdong (Member) Diljit Singh (Member), Jaesun Lee (Member), Takashi Nagatsuka (Member), Shawky Salem (Advisor); Tan Keat Fong (Regional Office) and Petrina Ang (Regional Office).

The highlights of the two Standing Committee (SC) meetings are as follows:

Re-election of RSCAO Chair and Secretary

Dan Dorner, Chair and Chihfeng P. Lin, Secretary were formally re-elected for another term. Premila Gamage was nominated and appointed the Information Coordinator/ Web Editor for the Section. Three Section Officers were invited to attend the Officers Training Session, and Officers Reception.

IFLA Headquarters

Jennefer Nicholson, IFLA Secretary General attended the second SC meeting and shared the recent development of IFLA, including the strategic plans, new international partnership, adding new committee to strengthen standards, promotion of participations of WLIC, actualize the assistance to countries that encountered with disasters or conflicts, reviewing WLIC conference management and conducting

competitive bidding process. While interacting with RSCAO Members, Jennefer answered that the representative of regions will be taken into consideration, she encouraged members within Division V to vote for those they have nominated and begin planning for next in 2013.

Fiona Bradley from IFLA HQ reported that Nepal was chosen for the Building Strong Library Associations (BSLA) Programme in 2012. Chihfeng P. Lin and Michael Robinson were appointed as trainers for the BSLA Programme in Nepal with the first workshop in November 2011 and the second one in March 2013.

Fiona also requested for RSCAO Members to assist applicants to input the applications for both BSLA Programme and Small Projects.

Asia and Oceania Section Membership

Tan Keat Fong, Regional Manager, IFLA Regional Office for Asia and Oceania reported that the membership of the Section is stable with 303 members from 54 countries. RSCAO members were urged to encourage and promote IFLA membership within their local networks and communities.

Selection of the host country of RSCAO Mid-term Meeting 2012

As the number of members present at the meeting was rather small, the Chair decided that an online voting by RSCAO members will be carried out by the Regional Office to select the host country of the next RSCAO Mid-term Meeting. The meeting dates were however set during the meeting as February 1–3, 2012. At the time of writing this, Auckland has been selected to host the Mid-term Meeting in 2012.

Theme for Asia and Oceania Open Session at IFLA WLIC 2012, Helsinki, Finland

RSCAO members will also work to develop the theme for Asia and Oceania Open Session at the 78th IFLA General Conference and Assembly in Helsinki, Finland, August 11–16, 2012. The Congress theme is “Libraries Now! Inspiring, Surprising, Empowering.” RSCAO may also explore the possibility of collaborating with IFLA Sections of LIS Education in Developing Countries, SIG and Knowledge Management.

Bill & Melinda Gates Foundation’s 2012 Access to Learning Award (ATLA)

Steve Bergen of Bill & Melinda Gates Foundation’s 2012 Access to Learning Award (ATLA) shared the purpose of the Award and encouraging RSCAO Members and their countries to apply.

ASIA AND OCEANIA OPEN SESSION: MOVING INTO THE FUTURE – A NEW VISION FOR LIBRARIES IN ASIA AND OCEANIA



Speakers with Dr. Dan Dorner, RSCAO Chair (second from right)

The Asia and Oceania Open Session attracted an excellent audience of more than 100. Starting on time at 10.45am on 18 August, the speakers engaged the audience with their generous sharing of experience and expertise in various areas. The topics and speakers are as follows:

1. Design and evaluation of Library SMS Services: a case study of the Oriental Institute of Technology (OIT) Library in Taiwan by Dr. HAO-REN KE from Taiwan
2. Reference 2.0 in action: an evaluation of the digital reference services in selected Philippine academic by MARIAN S. RAMOS from The Philippines
3. Developing strategies to create information literate Thai students by CHUTIMA SACCHANAND from Thailand
4. Current status and future prospects: a survey of the application of Web 2.0 in Hong Kong school Libraries by LEO F. H. MA from Hong Kong
5. Building an information culture virtually in Asia and Oceania by KIMBERLY PARKER from Netherland

The full conference papers are available at <http://conference.ifla.org/past/ifla77/asia-and-oceania-section.htm>



Audience at the Caucus Meeting for Chinese-speaking participants

CAUCUS MEETINGS

Dan, Chihfeng, Keat Fong and Petrina also attended the Caucus meetings for the Regions and the Chinese-speaking participants. At the session for Chinese-speaking participants, Dan, Chihfeng and Keat Fong shared with a packed room of Chinese-speaking delegates on RSCAO, Regional Office and ALP activities and initiatives in the Asia and Oceania region. They also strongly encouraged and welcome the Chinese-speaking community’s participation in RSCAO activities.

SOCIAL AND NETWORKING SESSIONS

Thanks to the unstinting generosity of Emerald, RSCAO members had the opportunity to get together with colleagues from Division V at the dinner hosted by Emerald on August 15.



Colleagues at the dinner hosted by Emerald on August 15

New Zealand

A SELECTION OF RECENT INITIATIVES IN NEW ZEALAND PUBLIC AND SCHOOL LIBRARY SECTORS

Contributed by:

Mr. Ian Littleworth

Chair, Association of Public Library Managers (APLM)

Ms. Helen Hennessy

Executive Officer, APLM

Ms. Donna Watt

Communications Leader, School Library Association of New Zealand Aotearoa (SLANZA)

Mr. Winston Roberts

Senior Advisor, Planning and Development, National Library of New Zealand
Member, IFLA Regional Standing Committee for Asia and Oceania

Offices of the Library and Information Association of New Zealand (LIANZA) and
School Library Association of New Zealand Aotearoa (SLANZA)

Edited by:

Mr. Winston Roberts

E-BOOKS IN NEW ZEALAND PUBLIC LIBRARIES

E-books and other digital content are now widely available and free to borrow at public libraries. More than thirty libraries throughout New Zealand now provide this service which was previously only available in the larger cities of Auckland, Christchurch and Wellington.

By early next year, free e-books will be available from over 80% of the sixty-seven public library systems nationwide. Libraries have grouped together in three regional consortia to bring this service to as many libraries as possible: NOVe-L in the Upper North Island, ePukapuka in the Lower North Island and the South Island Downloadable Zone.

Library users can download titles to their own digital devices via the participating libraries' websites. The majority of e-book content will be "epub" format which is readable on nearly all e-readers and tablet computers, although the Kindle is not yet compatible with library e-book lending services.

Information about e-books in libraries and e-readers will be available soon via the "Travel Light this summer with Library ebooks" roadshow (<http://libraryebooktour.wordpress.com/about/>). This is designed to introduce patrons to their library's e-book collections and help them decide which of the myriad of e-reader devices meets their needs. The tour's progress will be tracked on Sally's tour blog (<http://libraryebooktour.wordpress.com/>).

These initiatives have been facilitated by The Association of Public Library Managers (APLM) (<http://www.publiclibrariesofnewzealand.org.nz/about/what-we-do>) and they showcase how public libraries are working collaboratively to evolve with technology to best meet the changing reading and information needs of their communities.

UPDATING THE STRATEGIC FRAMEWORK

The APLM is seeking to revise and refresh the document *Public Libraries of New Zealand: a strategic framework 2006–2016*. This document was prepared by the National Library of New Zealand (NLNZ) in partnership with public libraries, local government and Library and Information Association of New Zealand (LIANZA), the national library association, to provide a shared understanding of the role and purpose of public libraries in contributing to the social, cultural and economic life of the nation.

The framework was used both at a local level to shape individual libraries' strategies and plans, and at a national level to drive an agenda for change. New Zealand's first Public Library Summit, held in February 2007 brought together leaders from central and local government, libraries, business and community to discuss getting better value from the investment in public libraries. Initiatives following this summit include the establishment of the Aotearoa People's Network Kaharoa and the formation of the APLM, to enable a strong single voice for public libraries in New Zealand.

Five years have now elapsed and the environment has changed significantly in that time, with such events and factors as: a change of government in 2008 with a focus on efficiency and cost effectiveness, frontline service and a reduced public sector; a financial recession, the effects of which will be compounded by the Christchurch earthquakes; the recognition, development and inclusion of Mātauranga Māori (Māori Knowledge constructs) in the industry; the rise of social media, e-books and other technological changes; the local government amalgamation in the Auckland region resulting in the creation of Auckland Libraries, now amongst the top twenty libraries in the world by population served; and the formation of consortia at both a regional and national level.

The update is due to be completed by February/March 2012.

KEEPING PUBLIC LIBRARIES FREE CAMPAIGN

One of the key strategic objectives of APLM is the introduction of legislation to ensure free access to public libraries and their resources. The libraries' campaign has been helped by the support of a Member of Parliament. The recent election has slowed the process, but libraries are hopeful progress can be made in 2012. Initiatives to support the campaign have been very successful in raising awareness of the value and importance of public libraries and the issues that are currently being faced.

KŌTUI

Across New Zealand public libraries there are a growing number of consortia/shared services initiatives being undertaken. The most recent example is *Kōtui*.

Kōtui is a shared library management system project that has been in development for a number of years. Sirsi-Dynix, Ebsco Discovery and Computer Concept Services are the three vendors involved in the various components that make up Kōtui. Run by the National Library, following a model similar to the Aotearoa People's Network Kaharoa (APNK – see <http://www.aotearoapeoplesnetwork.org/>), there are now five libraries live on the system (Marlborough, Nelson, New Plymouth, Tasman, Taupo) with another three libraries going live in early 2012 (Palmerston North, Waimakariri and Whanganui). In the second and third year, six more libraries are set to join the consortium.

TURN THE PAGE: READING YOUR WAY TO WELLNESS – A LIBRARY 'GOOD NEWS' STORY ...



Staff working with the "Turn the Page" initiative

People in Taranaki now have access to an exciting new wellness initiative called "Turn the Page". Turn the Page links people who have mild to moderate mental health issues to a set of self-help books recommended by, psychologists and counsellors. Doctors (GPs) 'prescribe' books to their patients, which can then be borrowed from the district libraries.

The Library Managers of Puke Ariki and New Plymouth District; South Taranaki Libraries and Stratford Library say borrowing one of the books is no different to any other library book, "You can hand the Turn the Page prescription to a librarian, or you can find the books using the online catalogue in the libraries and looking on the shelves which provides extra privacy. If the books are not available at that time they can be reserved."

The Libraries and Midlands Health Network joined forces earlier this year to pilot the programme. It has since been refined to make it as user-friendly as possible for patients, GPs and librarians. The booklist currently covers eight different areas of mental health including depression, anxiety, stress and grief. It will be expanded over time. Andrew Brock, Community Relationship Manager for Midlands Health Network says the idea for the programme was inspired by the success of a similar service in the United Kingdom.

Like Minds Taranaki are also supporting the initiative, Manager Gordon Hudson says “Turn the Page” lets patients learn more about their mental health situation in their own time, at their own convenience, and they can use this information to better manage their recovery and ongoing wellness.”

The full “Turn the Page” booklist can be downloaded directly from the libraries’ online catalogues though people are strongly encouraged to discuss any concerns they have about their well-being with their GP or preferred health professional. The Community Relationship Manager for Midlands Health Network says patients are responding well to “Turn the Page,” which is being extended to all the libraries in Taranaki.

SCHOOL LIBRARIES IN NEW ZEALAND: CHALLENGES AND OPPORTUNITIES

As in many countries around the world, the place of libraries in New Zealand schools is entirely in the hands of each individual school community. Funding for schools comes from the Ministry of Education, and the operations



Children in the library of Tongariro school (central North Island)

fund is the pot from which the day-to-day cost of staffing and resourcing a school library is drawn. Libraries must therefore compete for funding with all of the other day-to-day costs in running the school – and all too often, school libraries are well down the list of spending priorities. In these difficult economic times, the funding pot effectively continues to shrink, and early anecdotal evidence from 2011 indicates that some schools are choosing to find savings in the areas of library budgets and staffing.

Professional development and advocacy are the two key areas of focus for SLANZA at present. Members will be surveyed at the beginning of 2012 to assess the key areas of need for professional development. Advocacy work is already under way with several regional sessions planned to deliver seminars and workshops on the topic of “advocating for your school library.”

Professional qualifications for school librarians are a topic of ongoing interest in New Zealand. A significant number of librarians do work to complete certificates or diplomas in library studies, offered by the Open Polytechnic, and a small number who have completed degrees go on to gain the Masters degree offered by Victoria University. SLANZA provides study grants to a number of members each year.

In recent years, LIANZA has developed professional registration standards and a significant number of SLANZA members have worked hard to meet those stringent standards.

There will be significant opportunities for school libraries, as the Government’s rollout of Ultrafast Broadband (UFB) continues apace. This significant initiative will bring UFB to the school gate for every school in the country, and the expectation is that schools will leverage this connection to ensure that students become connected, critically-literate users and creators of information and knowledge.

Cross-sector partnerships are becoming increasingly necessary as all libraries face economic and technological pressures. Consortia are springing up across New Zealand in the public library sector, as libraries enjoy the benefits of cost sharing, and face the challenges of wider collaboration. Many in the public library sector are working hard to strengthen links to schools. It is clear that opportunities exist in the area of technology, and in particular, library management systems, for collaboration between the school and public sectors.

THE IMPACT OF THE CANTERBURY EARTHQUAKES

The region of Canterbury, and particularly Christchurch (New Zealand’s second largest city) have been shaken by a long series of earthquakes since September 2010. These earthquakes and aftershocks which are still continuing have been widely reported in news media. They have had a profound effect on New Zealand, in terms of infrastructure destroyed (including many of Christchurch’s heritage buildings), the damage to the national economy, the psychological effects on the community, and governance arrangements that have had to be put in place to aid the recovery.

The impact on libraries and other cultural resources has also been widely reported.

The links below are to various presentations made by Ms. Carolyn Robertson, manager of the Libraries and Information Unit, Christchurch City Council. They cover issues like: the practicalities of earthquake recovery, a changing environment, and using digital developments to best effect (and some very dramatic photographs).

- You can read them in PDF format here: <http://christchurchcitylibraries.com/Bibliofile/Papers/>
- Check out Kete Christchurch for information about the project to collect images and stories about the Canterbury earthquakes: http://ketechristchurch.peoplesnetworknz.info/canterbury_earthquakes_2010_2011

The Christchurch Central Library is unusable, stock has been recovered, and a new temporary Central Library was opened on December 19, 2011. Many smaller community libraries have been destroyed. The destruction in the city centre is very significant: the process of rebuilding the city’s infrastructure, homes, business and cultural facilities has now begun, though it will take many years to complete.

IFLA REGIONAL SEMINAR, AUCKLAND, NEW ZEALAND

Theme	Library and information services for multicultural populations in Oceania and Asia: the promotion of information literacy and digital literacies for the 21st century in support of improved education outcomes
Date	February 3, 2012, Friday
Time	8.30am – 1.30pm
Venue	Whare wananga, Auckland Central City Library, 44–46 Lorne Street, Auckland, New Zealand
Chair	Dr. Dan Dorner Director, PhD Programme, School of Information Management, Victoria University of Wellington Chair, IFLA Regional Standing Committee for Asia and Oceania

The topics and speakers are as follows:

Keynote Presentation	
An exploration of the seminar theme: the issues, challenges and opportunities from a New Zealand perspective	Geraldine Howell (New Zealand)
Panel 1	
Presentation 1: New opportunities in the new Auckland	Allison Dobbie (New Zealand)
Presentation 2: Te Ara Whakamua / the pathway forward	Anahera Morehu (New Zealand)
Presentation 3: Library and information services in Fiji for the promotion of information literacy and digital literacies	Sonny Chandra (Fiji)
Presentation 4: Providing library services to the Indigenous community in the Northern Territory	Jayshree Mamtara (Australia)
Presentation 5: A perspective on some information services and training provided from New Caledonia for the South Pacific	Mark Perkins (New Caledonia)
Panel 2	
Presentation 6: An overview of library services for information literacy in East Asia	Chihfeng Lin (Taiwan)
Presentation 7: Strengthening the Foundations: school libraries in the promotion of 21st century literacies for improved education	Diljit Singh (Malaysia)
Presentation 8: Digital library and electronic information resources for the 21st century: a model for developing countries	Shawky Salem (Egypt)
Presentation 9: A digital library for Oceania? – collaborative projects at the University of Auckland Library	Brian Flaherty (New Zealand)
Presentation 10: How the IFLA ALP Programme supports activities in the region	Christine Mackenzie (Australia)

The full programme including details of speakers and abstracts is now available at <http://www.ifla.org/en/events/ifla-regional-seminar-2012>. For further information, please contact Winston Roberts (winston.roberts@dia.govt.nz) at the National Library of New Zealand.

IFLA gratefully acknowledges the support provided by Auckland Council (acting through Auckland Libraries), LIANZA, the National Library of New Zealand, and Civica Library & Learning, for the organisation of this Regional Seminar.

ALP NEWS

Ms. Fiona Bradley
ALP Programme Coordinator
IFLA Headquarters



BUILDING STRONG LIBRARY ASSOCIATIONS (BSLA)

A number of successful programmes were held by IFLA ALP at the IFLA Congress in Puerto Rico in August 2011. These included presentations at the IFLA Market, and a Q&A session which involved presentations from all country projects and feedback from trainers about the impact of the project so far. The sessions were well attended, and highlighted the interest not only in BSLA but also the achievements of each of the associations involved in the programme.

BSLA PROJECT IN LEBANON

The second BSLA workshop in Lebanon was held in Beirut, Lebanon in June. Lebanon Library Association President, Fawz Abdullah, made a short presentation about the association's profile and achievements during the IFLA Congress in Puerto Rico, together with core trainer Premila Gamage. Representatives from the association will take part in a meeting of all BSLA countries (projects that commenced in 2010 – Lebanon, Peru, Cameroon, Botswana, Ukraine, Lithuania) in Berlin Germany, in February 2012.

BSLA PROJECT ANNOUNCED IN NEPAL

IFLA is delighted to announce countries selected to take part in the BSLA programme from 2011. Nepal was selected in Asia and Oceania from a strong field of applicants. In Nepal, the focus will be on membership, sustainability and advocacy. The Community Library Association will strengthen their partnership with the national Library Association during the project.

Each association is paired with an experienced trainer from their region. Asia and Oceania Standing Committee members Michael Robinson and Chihfeng Lin will train in Nepal.

ALP SMALL PROJECTS

The 2011 ALP small project on Health Information Literacy in Bangladesh is underway. An International Workshop on Health Information Literacy (IWHIL) 2011 was organised at the East West University auditorium from July 27–30, 2011 for information professionals, health professionals, researchers, students, faculty members from different universities, colleges, and NGOs of Bangladesh. The workshop focused on different health and health-related issues to the participants for building future leaders to promote health information literacy in Bangladesh.

IFLA ONLINE LEARNING PLATFORM

All BSLA modules are now available to members via the IFLA Online Learning Platform. Translations of materials are also being added as they become available, including materials in Arabic, Spanish, and French.



Members of the Nepal Community Library Association at BSLA planning meeting

IFLA BSLA PROGRAMME COMMENCES IN NEPAL

Mr. Michael Robinson
 Institute Librarian, The Hong Kong Institute of Education
 Member, IFLA Regional Standing Committee for Asia and Oceania

Dr. Lin Chihfeng
 Associate Professor, Department / Graduate Program of Information and Communications, Shin Hsin University
 Secretary, IFLA Regional Standing Committee for Asia and Oceania



Workshop participants in a small group discussion session, with the Himalaya in the background.



Workshop participants during one of the main presentation sessions.

Situated on a mountain ridge with unforgettable views of the Himalaya, the first of three workshops for the IFLA Building Strong Library Associations (BSLA) programme in Nepal was held between November 7–9, 2011.

With IFLA Regional Standing Committee for Asia and Oceania (RSCAO) member Michael Robinson (Hong Kong) and secretary Chihfeng P. Lin (Taiwan) as co-trainers, the BSLA programme is being implemented with the Nepal Community Library Association (NCLA) a relatively small library association which has been formed to support the development and sustainability of rural community libraries. The NCLA works very closely also with READ (Rural Education and Development) Nepal, an NGO which has been responsible for setting up fifty libraries in villages and hamlets in Nepal, and which was also the recipient of the 2006 Bill and Melinda Gates Foundation Access To Learning Award.

The first BSLA workshop consisted of members of the NCLA Executive Committee, librarians from community libraries, a representative of the Nepal Library Association and the former Director of the National Library of Nepal, supported by several colleagues from READ Nepal.

The workshop was held in the village of Nagarkot, set high on a ridge about 35 kilometres from the capital city of Kathmandu. Nagarkot is known for its commanding views of the Himalaya, and participants were treated to a breathtaking mountain scenery as a backdrop to the workshop sessions on the second and third day, making it hard to stay indoors!

The main outcome of the workshop was the formulation of a prioritised list of tasks to be undertaken prior to the second workshop in March 2012. These tasks included a commitment to revise the strategic plan of the Association, implement changes to the organisational structure to improve management and decision making, and to develop a communications strategy which could serve as a basis for practical initiatives at a later stage.



IFLA RSCAO members Michael Robinson (sitting, first from right) and Chihfeng Lin (sitting, third from right) with representatives from READ Nepal at the workshop.

QQML2011:

THE 3RD INTERNATIONAL CONFERENCE ON QUALITATIVE AND QUANTITATIVE METHODS IN LIBRARIES

Ms. Tina Yang

Social Sciences Faculty Librarian, The University of Hong Kong Libraries
Member, IFLA Regional Standing Committee for Asia and Oceania



Participants from 55 countries

(source: http://www.ujk.edu.pl/bg/index.php?subaction=showfull&id=1307968194&archive=&start_from=&ucat=1&)

Qualitative and quantitative methods (QQM) are fundamental to social science research, and have also increasingly become popular tools for libraries. Since its launch in 2009, QQML has become an annual forum for participants worldwide to share their experiences in using QQM in various aspects of Library and Information Science, Technology, Applications and Research. The 3rd QQML was held in Athens, Greece, 24-31 May 2011, drawing more than 200 participants from 55 countries together.

At the conference, four keynote speeches were given by the speakers from the U.S, Greece and New Zealand, including:

Dr. Carol Tenopir

University of Tennessee, USA

Title: *Beyond Usage: Measuring Library Outcomes and Value*

Ioannis Trohopoulos

Director of Veria Central Public Library, Greece

Title: *The story of Veria Library, creativity and innovation: Providing adding value services to the citizen*

Professor Kereti G. Rautangata

New Zealand

Title: *Knowledge Discovery and Knowledge Creation: A Cultural and Universal Perspective*

Dr. Teresa S. Welsh

University of Southern Mississippi, USA

Title: *Information Literacy in the Digital Age: An Evidence-Based Approach*

There were three concurrent workshops on information literacy. One was organised by the conference together with IFLA-Information Literacy Section, and the other two

by EMPATIC (Empowering Autonomous Learning Through Information Competencies), a project on information competencies funded by European Commission. In addition, for the first time, the conference introduced DLMC (Digital Library Multi-Conference) as its special branch to acknowledge the growing importance and influence of digital libraries.

The four-day conference was packed with numerous presentations on a wide range of topics covering management, financial strength and sustainability, marketing, communication strategies, data analysis and mining and digital libraries. It was a great opportunity for librarians to share experience and develop personal networks. The 4th QQML is scheduled to take place in Limerick, Ireland on May 22-25, 2012.



Dr. Carol Tenopir delivering her keynote speech

(Source: http://www.ujk.edu.pl/bg/index.php?subaction=showfull&id=1307968194&archive=&start_from=&ucat=1&)

INTERNET LIBRARIAN INTERNATIONAL 2011

THE INNOVATION AND TECHNOLOGY CONFERENCE FOR INFORMATION PROFESSIONALS, LONDON (UK)

Mr. Sanjay K Bihani

Attache (Press & Information/ Library)
High Commission of India, London (UK)



Author at the Conference

I recently attended the two-day conference Internet Librarian International (ILI) 2011 organised by Information Today Group at Copthorne Tara Hotel, London on October 27–28, 2011. The conference is organised annually and is into its thirteenth year.

ILI's primary focus is on case studies of innovation and technology in action in a variety of library settings. This year, more than thirty case studies were featured from around the world, including Australia, Belgium, Hungary, Norway, Sweden, United Kingdom and the United States.

This year's conference theme was "Navigating the New Normal – Strategies for Success". Conference Chair, Marydee Ojala explained that innovation and experimentation are still taking place. We are amazingly proficient at revolutionising our work environments, understanding and utilising new technologies, and also bringing creative thinking to problem solving. The new normal is not just about austere budgets; it is also about new technologies and new ways of working. It is about partnerships and transparency; about new ways to develop and disseminate knowledge; about the increasing importance of communication skills; and about opening up access to information, data, and knowledge.

The opening keynote address was delivered by Klaus Tochtermann, Director of the German National Library of Economics and Professor of Computer Media at the University of Kiel. Professor Tochtermann shared his vision of the future of the Internet and how it will affect information professionals and libraries, based around the four elements of the future Internet that he has identified: the Internet of content and knowledge, the Internet by and for people, the Internet of things, and the Internet of services. The second-day keynote speakers were journalist Kevin Anderson and social software consultant Suw Charman-Anderson. They focused on the evaluation and adaptation of digital innovations, issues around data journalism, social media, semantic search, crowd sourcing, digital rights and press freedom.

ILI 2011 was organised into six tracks to help delegates focus on topics of their particular interests.

Track 1 – Technology Developments and Trends

Track 2 – New Models for the New Normal

Track 3 – Transforming Resource Management

Track 4 – Search and Discovery

Track 5 – New Users, New Audiences, New Behaviours

Track 6 – Teaching Others, Developing Ourselves

The conference was attended by delegates from more than thirty countries and from academic, public, corporate, government, medical, law and various other types of libraries. My favourite sessions were:

- Rethinking Library Websites
- Efficient and Effective: Case studies for the new normal
- The e-book Revolution in Libraries
- On the Move: Library Services on Mobile Devices
- Experimenting with e-Resources
- Phil's Latest Discoveries
- Searching Without Google
- Teaching Others / Teaching Information Skills

The Internet Librarian International conference ended with a panel discussion tackling the question of whether the new normal requires a new you. The panel was made up of three speakers from the conference, Michael Stephens, Ulla de Stricker and Joanna Ptolemy and was chaired by Marydee Ojala.

I attended really interesting sessions, met renowned experts on various fields and had engaging discussions in the field of current trends in library and information management during this conference. While I feel that it is not necessary to totally reinvent myself to work with the new normal, I can use my existing knowledge and resources as a basis to adapt myself to meet new needs and challenges.



Closing session

AN UPDATE ON THE FIJI NATIONAL UNIVERSITY LIBRARY

Mr. Sonny Vikash Chandra

Principal Librarian, Fiji National University
Member, IFLA Regional Standing Committee for Asia and Oceania

About Fiji National University (FNU)

The FNU is the largest state owned national university. The university enrolls over twenty thousand students from a wide range of countries in for its academic, technical and vocational programmes. Its courses range from Certificate to Post Graduate levels. The university also offers short courses as well.

About the FNU Library

The university has seventeen libraries countrywide. It has hybrid library collection, with print and electronic resources. The FNU Library uses "Horizon" as its Integrated Automated Library Management system. The Library falls under Office of the Registrar and has more than sixty staff.

Some of services offered by the library are as follows: loans management; multimedia centre; reference desk service; service bureau (printing, photocopying, binding, laminating, scanning); Information literacy programme; inter campus loans; selective dissemination of information; reservations; and current library programmes.

Recent Library Activities

Currently, there is a lack of awareness on copyright and intellectual property rights in Fiji, thus FNU Library had organised a workshop on October 5, 2011 at the Nasinu

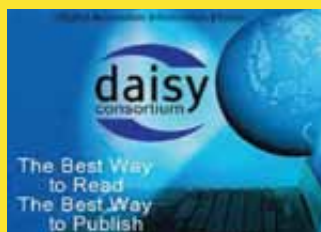
campus. The theme for the workshop was "Intellectual Property Rights and the Knowledge Society." The workshop was conducted by Ms. Kathy Moore, USP Copyright and IP Officer.

The Nadi campus library was full of lively atmosphere with lots of guests visiting the Library. The Fijian Writers Association organised the first Fiji Literary Festival at the Novotel Hotel in Nadi from October 2-7, 2011. The Nadi Campus Library was used for displaying local writers' collections.

Group dynamics and team collaboration is the key component of an organisation's success, therefore a team building session was organised for all the Library staff from the seventeen campus and centre libraries from October 8-9, 2011 in Nadi. The programme included motivational speeches by the Senior Management (Vice Chancellor, Registrar, Director Human Resources and a visiting Professor) and was followed by team building exercises such as games and social activities. The programme was also complemented with professional development sessions which were very interactive.

Fiji, a multicultural society celebrates all major religious festivals, thus Diwali, often referred to as the "festival of lights," was collectively organised by library staff from the central division on October 20, 2011. The event was well attended by the College Deans, Registrar, library staff and invited guests.

DAISY LIBRARY FOR THE BLIND



Ms. Anjali Gulati

Senior Assistant Professor and Head, Department of Library and Information Science, Isabella Thoburn College, Lucknow, India

A workshop in DAISY – reading without seeing was organised in Thiruvananthapuram by Chakshumathi, a charitable organisation working to empower the blind, opened up over 24,000 books online for the blind in Kerala. Digital accessible Information System (DAISY), a type of digital talking books for the blind, is an official branch of Book Share. On the occasion, the first Malayalam DIASY book entitled Ananthamaya Snehama (authored by Swami Sukhabodhananda) was also launched. The day-long workshop demonstrated the importance of having a uniform book publishing method that could save time in producing print book, Braille books, e-books and audio books.

10 DAYS ADVANCED WORKSHOP ON DIGITAL LIBRARIES IN SAARC REGION

Ms. Anjali Gulati

Senior Assistant Professor and Head, Department of Library and Information Science, Isabella Thoburn College, Lucknow, India

Delhi Library Association, National Institute of Science Communication and Information resources and Healthnet (Nepal) have jointly organised the 10 Days Advanced Workshop on Digital Libraries in South Asian Association for Regional Cooperation (SAARC) Region, July 16–25, 2011. The objectives of the workshop were to:

- i. conduct a ten-day rigorous and advanced training programme on digital libraries using Open source Software: Greenstone and KOHA;
- ii. provide knowledge on digital libraries and automated library management technologies;
- iii. empower information professionals and librarian in building efficient digital libraries by providing training in digital libraries using basic and advanced features of GSDL Software;
- iv. educate and impart practical knowledge on KOHA applications in libraries; and
- v. offer hands-on experience on advanced features of GSDL Software.

The workshop was conducted at Delhi Library Association, New Delhi. The pedagogy was a mix of lectures, discussions, case studies and hands-on sessions. Participants were provided with a CD-ROM comprising of Greenstone Software, faculty presentations and other related software packages. The workshop was useful for library professionals and LIS faculty members.

IGNOU's GVM – Special train will run across the country

The Indira Gandhi National Open University (IGNOU) flagged off its Gyan Vigyan Mail (GVM) project on October 2, 2011. The basic objective of the GVM is to create knowledge and

awareness among people in the country about various knowledge domains including Indian indigenous knowledge systems and inculcate scientific temper. The Rs. 20 crore project, in collaboration with the Department of Science & Technology (DST), Govt. of India, would endeavour to meet challenges like high percentage of “drop-outs” at different levels and the low level of Gross Enrolment Ratio (GER) in higher education with an emphasis on employment opportunities by reaching out to students across India using the massive network of Indian Railways.

Being a part of this unique venture, a special train of IGNOU will run across the country to promote education and disseminate information about the courses and initiatives undertaken by the University – as elaborated by Prof. V.N Rajasekharan Pillai (Vice-Chancellor, IGNOU). The ten custom-built bogies train are being utilised for IGNOU knowledge exhibits by disseminating information through twenty LCDs with DVDs, a mobile planetarium, space for VSAT terminal on train and high speed Internet. The GVM project will last a period of one year, effectively about eight months. It will be the first of its kind knowledge project by a university in the world.

The proposed GVM will focus on college students and Indian Youth in the age group of 18–23 and the thematic focus will encompass all knowledge domains including science and indigenous Indian knowledge systems among others. The GVM, serving as an exhibition; mobile classroom; exploratory; and extension facility, will travel from town to town on the Broad Gauge network of Indian railway on a continuous pre-defined route. It has interesting activities including quizzes, puzzles, audio-visual programmes, CDs, posters, handouts, manuals, work-books, requisite software, etc. It is self-contained in terms of trained manpower, exhibits, materials for distribution, consumables, computers, audio videos aids, power back-up, and so on.

INTERNATIONAL CONFERENCE ON ASIA-PACIFIC DIGITAL LIBRARIES (ICADL 2011)

BEIJING, CHINA | OCTOBER 24 – 27, 2011

Prof. Dr. Takashi Nagatsuka

Dept. of Library, Archival and Information Studies, Tsurumi University
Member, IFLA Regional Standing Committee for Asia and Oceania

The ICADL 2011 conference, which focused in “Digital Libraries – for Culture Heritage, Knowledge Dissemination, and Future Creation” was held in Beijing, China, October 24–27 2011. The annual International Conference on Digital Libraries in Asia-Pacific area (ICADL) series is a significant forum for digital libraries research, providing an opportunity for researchers, educators, professionals from library to share their experiences. Since the first ICADL held in 1998, the conference has grown to become one of the premiere forums in the digital library community in Asia and Pacific area.

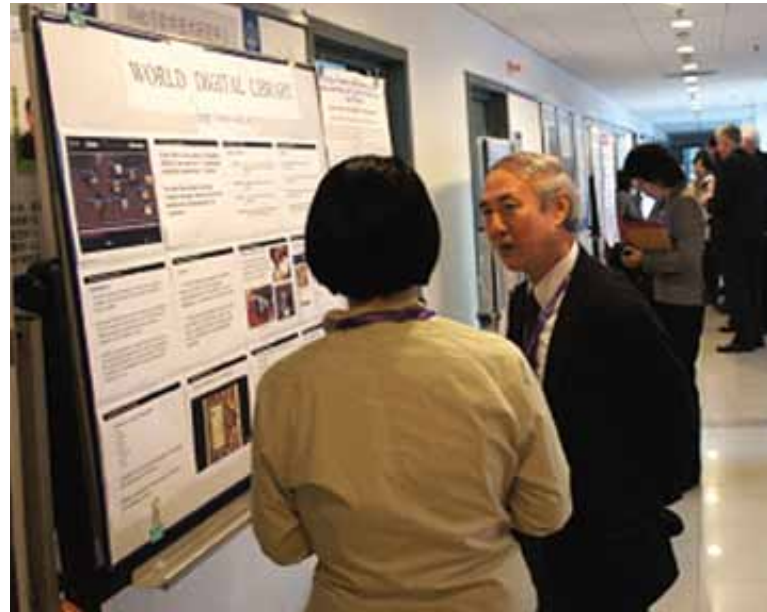
The International Conference on Asian Digital Libraries (ICADL), which began in 1998 has rotated annually among the Asian-Pacific countries, and has become one of the premiere meetings in digital libraries. The ICADL meetings draw researchers and professionals from library and information science, computer science, social science, information systems, law and policy, education and learning, and various other academic disciplines. Research topics range from digital library technologies and information systems; to content management, service models, and cost and sustainability issues.

The ICADL 2011 programme included four keynote addresses by Christine L. Borgman (Drowning in the Data Deluge: Digital Library Challenges for Asia), Hsinchun Chen (Building A Social Media Digital Library: Collection, Management, and Analytics), Edward Y. Chang (Mobile Information Management and Retrieval) and Xiaolin Zhang (Developing MetaKnowledge Services: The Next Paradigm for Digital Libraries), and a workshop, three tutorials, thirty three “long” paper presentations, eight “short” paper talks, and nine poster papers and a demonstration. A workshop was held in terms of content as Global Collaboration of Information Schools (WIS 2011). Three tutorials were offered: Developing Data Services to Support eResearch (Jian Qin), Designing user Studies in Informatics (Gondy Leroy), and IR2gT: A Report Generation Tool for Institutional Repository (Jayan C Kurian & Blooma Mohan John).

The 2012 conference will be held in Taipei, Taiwan, November 2012.



Opening Ceremony



Author at the poster papers

MY EXPERIENCE AT THE WORLD LIBRARY AND INFORMATION CONGRESS: 77TH IFLA GENERAL CONFERENCE AND ASSEMBLY

Mr. Leo F.H. Ma

Head, New Asia College Ch'ien Mu Library
The Chinese University of Hong Kong



Recipients of the IFLA Grant

Emphasising the core value of IFLA that “people, communities, and organisations need universal and equitable access to information, ideas and works of imagination for their physical, mental, democratic, and economic wellbeing, free access to information, ideas and works of imagination,” the theme of the 77th IFLA Congress 2011 was “Libraries Beyond Libraries: Integration, Innovation and Information for All.” As pointed out by Ellen Tise, President of IFLA (2009–2011), factors such as changes in technology, the exponential growth of information, reasons for needing information, how information is used and how knowledge is created have significant impact on our profession in many ways in recent years.

This year, the conference was held in San Juan, Puerto Rico, a diverse, multicultural and multilingual country in the Caribbean Sea. There were altogether more than two hundred sessions of meetings packed in a six-day programme. As a matter of fact, it was practically impossible for any participant to attend all these exciting meetings. For first-timers like me, I would recommend the Newcomers Session as the first to-do item. In this session, you would learn a lot about this conference including the governance and organisational structure of IFLA, things to note when preparing and delivering presentations, tips in selecting sessions and meetings to attend, New Professionals SIG for those who are new to the profession, exhibition highlights as well as the profile of the host country.

The session on Asia and Oceania Section was scheduled under the Congress Track 5 on “Ideas, Innovations, Anticipating the New” held in the morning of August 18, 2011. The theme this year was “Moving into the Future – a New Vision for Libraries in Asia and Oceania.” There were five papers presented in this session:

“Design and Evaluation of Library SMS Services: A Case Study of the Oriental Institute of Technology (OIT) Library in Taiwan” by Chun-yi Wang, Hao-renke and Wen-chen Lu

“Reference 2.0 in Action: An Evaluation of the Digital Reference Services in Selected Philippine Academic Libraries” by Marian S. Ramos and Christine M. Abrigo

“Developing Strategies to Create Information Literate Thai Students” by Chutima Sacchanand

“Current Status and Future Prospects: A Survey of the Application of Web 2.0 in Hong Kong School Libraries” by Leo F. H. Ma

“Building an Information Culture Virtually in Asia and Oceania” by Kimberly Parker

Despite the diversity of the topics, all these papers discussed the ways in which technology was applied in different countries and areas in the region including Taiwan, the Philippines, Thailand, Hong Kong, and Southeast Asia and the Western Pacific Regions. Technology is, without doubt, an important drive for libraries in Asia and Oceania Region to move into the future.



Photo session with Dan Dörner, Session Chair (second from right) and presenters

RESULTS OF POLLS BY THE FOCUS GROUP OF BSLA TRAINING WORKSHOP IN SHYMKENT CITY, OCT 26–30, 2010

Ms. Roza Berdigaliyeva

President, Library Association of the Republic of Kazakhstan
Head of Information and Library Center of Kazakh National Art University
Member of IFLA Regional Standing Committee for Asia and Oceania Section



A questionnaire was formulated, in addition to the one proposed by IFLA, to obtain more concrete testing of the audience at the workshop on October 30, 2010. Circulated on the second day of the workshop amongst the thirty participants, seventeen forms were duly completed.

The first question pertaining to the success history of the library association of the republic is a kind of filter, which helped reveal the extent of knowledge of the theme of the workshop. The poll revealed that more than 95% were well-informed about the main implemented activities and actions carried out by the Library association of the Republic of Kazakhstan (the LARK) in Kazakhstan.

The second question was directed at the search of unsolved issues and problems in the work of associations of library workers. Participants were proffered several variants of answers, which they could choose and were also able to contribute further comments.

In summary, most participants expressed that they were not sufficiently informed about the experience of the associations' activity and also that the professional journals are delivered late to the regions (for instance, "Kitapkhana" magazine published under the aegis of the LARK). Some commented that the professional magazines could focus more on the work of the associations. In addition, there was also a general observation that the technologies for the implementation of the associations' activities were still insufficiently streamlined due to the rawness of the mutually agreed and coordinated common plans.

The third question intended for the participants to formulate new ideas for the associations. In summary, the ideas were:

1. the creation of the informational-analytical group within the structure of the association,
2. the lobbying of the associations' interests in the power structures, and
3. the elaboration of the libraries' development strategy.

The fourth question: Do you think if your association needs IFLA support? 97% of the respondents chose all the suggested variants of answers, namely, support in the form of single grants, the organisation of purposeful probations, trainings with participation of experts, and consultant-representatives of associations from foreign countries.

As for the last question of the questionnaire, majority of the respondents agreed that such trainings are useful for the elaboration of the common grounded positions.

Recommendations from the poll results:

- The trainings yielded more practical outcomes as compared to lectures, because students themselves become creators of ideas and solutions.
- It is necessary for IFLA experts and consultants involve themselves in the implementation of the programme tasks on-site.
- There has been a growing need for the elaboration of the long-term strategy for the development of associations on the international and regional levels which in turn necessitates the formation of the informational-analytical group in the structure of the associations.
- It is necessary to create the effective system of informational backing of the associations through the mass-media.

RESULTS OF POLL PROPOSED BY IFLA

The five questions of the questionnaire are general and are focused on obtaining feedback on the methodology and the level of the trainers' expertise and experience. The target audience of the workshop is from the regions of Southern-Kazakhstani, Kostanai, Akmola, Western-Kazakhstani, Kzylorda, Aktobe, Karaganda, Atyrau, and Almaty. The five questions were:

1. Are the workshop's aims achieved?
2. Was the content of the workshop appropriate for the country?
3. Was the level of the classes' content understandable?
4. How effective are such forms of work and what would you change in the work of the workshop?
5. What changes can you expect from the workshop?

Based on the response from the poll, the recommendations are as follows:

- To practise planned and not only single trainings with the participation of IFLA coordinators and representatives of the central executive organs of power;
- The Library Association of the Republic is to purposefully inform librarians about the normative documents and render methodological support to associations created in the regions.

LIBRARY EVENTS FROM JANUARY TO AUGUST 2012

Collated by

Ms. Nor Aishah Mohamed Rashid

Associate Librarian, Lee Kong Chian Reference Library, National Library Board Singapore

JANUARY

VALE Users' /NJLA CUS/ NJ ACRL Conference

- ORGANISER VALE Consortium
- DATE 5 January 2012
- VENUE Rutgers University, Busch Campus Center in Piscataway, NJ
- CONTACT Richard Kearney
Electronic Resources Librarian
David and Lorraine Cheng Library
William Paterson University
300 Pompton Road
Wayne, NJ 07470
Tel. 973.720.2165 / Fax 973.720.2585
Email: kearneyr@wpunj.edu.
- LINK <http://www.valenj.org/conference/2012/general-information>

BOBCATSSS 2012 Conference: information in e-motion

- ORGANISER BOBCATSSS
- DATE 23–25 January 2012
- VENUE Amsterdam, Netherlands
- LINK <http://www.bobcatss2012.org/>

FEBRUARY

VALA 2012 Conference

- ORGANISER VALA – Libraries, Technology and the Future Inc.
- DATE 6–9 February 2012
- VENUE Melbourne, Australia
- CONTACT VALA2012 Conference Office
WALDRONSMITH Management
119 Buckhurst Street
South Melbourne VIC 3206, Australia
Tel: +61 3 9645 6311
Fax: +61 3 9645 6322
Email: vala@wsm.com.au
- LINK <http://www.vala.org.au/vala2012/conf2012>

International Conference on Advanced Information System, E-Education and Development (ICAISED 2012)

- ORGANISER Open Learning Society
- DATE 7–8 February 2012
- VENUE Kuala Lumpur, Malaysia
- CONTACT Email: info@icaised.com
- LINK <http://www.icaised.com/>

2012 TELDAP International Conference

- ORGANISER Taiwan e-Learning & Digital Archives Program
- DATE 21–24 February 2012
- VENUE Taipei, Taiwan
- CONTACT Ms. Yun-Han Hsu
Tel: 886-2-2789-8311
Email: em65760@email.ncku.edu.tw
- LINK <http://collab.teldap.tw/teldap2012/index.html>

World Book Fair, 2012

- ORGANISER National Book Trust, India
- DATE 25 February–4 March 2012
- VENUE Pragati Maidan, New Delhi
- LINK <http://www.nbtindia.org.in/download/April2011/WBF2012/Foreign.pdf>

MARCH

PLANNER 2012:

Promotion of Library Automation and Networking in North Eastern Region

- ORGANISER Information and Library Network (INFLIBNET)
- DATE 1–3 March 2012
- VENUE Sikkim, India
- CONTACT Email: planner2012@inflibnet.ac.in
- LINK <http://www.inflibnet.ac.in/planner2012/>

Computers In Libraries Conference 2012

- ORGANISER Information Today Inc
- DATE 21–23 March 2012
- VENUE Washington DC
- CONTACT Available on the website
- LINK <http://lisevents.com/events/2012/computers-libraries-conference-2012>

LIBRARY EVENTS

FROM JANUARY TO AUGUST 2012

MARCH

Future Perfect 2012: Digital Preservation by Design

- ORGANISER Archives New Zealand
- DATE 26–27 March 2012
- VENUE Wellington, New Zealand
- LINK <http://futureperfect.org.nz/>

The 26th IEEE International Conference on Advanced Information Networking and Applications

- ORGANISER AINA 2012 organization
- DATE 26–29 March 2012
- VENUE Fukuoka, Japan
- CONTACT Leonard Barolli (barolli{at}fit.ac.jp),
Fukuoka Institute of Technology, Japan
Makoto Takizawa (makoto.takizawa{at}
computer.org), Seikei University, Japan
- LINK <http://www.aina-conference.org/2012/>

APRIL

14th Asia-Pacific Web Conference (APWeb)

- ORGANISER APWeb Organising Committee
- DATE 11–13 April 2012
- VENUE Kunming, China
- CONTACT Email: apweb2012@gmail.com
- LINK <http://e-research.csm.vu.edu.au/files/apweb2012/index.html>

IFLA International Newspaper Conference 2012:

- ORGANISER International Federation of Library
Associations and Institutions (IFLA)
- DATE 11–13 April 2012
- VENUE Paris, France
- LINK <http://www.ifla.org/en/events/ifla-international-newspaper-conference-2012>

4th International Conference on Networked Digital Technologies (NDT'2012)

- ORGANISER Canadian University of Dubai
- DATE 24–26 April 2012
- VENUE Dubai, United Arab Emirates
- CONTACT Email: ndt@ndtconf.org
- LINK <http://www.ndtconf.org/index.php>

Alberta Library Conference 2012

- ORGANISER Alberta Library Trustees Association &
the Library Association of Alberta
- DATE 26 to 29 April 2012
- VENUE Jasper, Alberta, Canada
- CONTACT Email: laa@albertalibraryconference.com
: alta@albertalibraryconference.com
- LINK <http://www.librarytrustees.ab.ca/alberta-library-conference-2012-call-for-session-proposals>

MAY

4th International Conference on Qualitative and Quantitative Methods in Libraries

- ORGANISER TBC
- DATE 22 to 25 May 2012
- VENUE Limerick Ireland
- CONTACT Email: Secretariat@isast.org
- LINK <http://www.isast.org/abstractpaperregister.html>

Third International Conference for Academic Disciplines at Harvard

- ORGANISER International Journal of Arts
and Sciences
- DATE 27 to 31 May 2012
- VENUE Cambridge, Harvard University
- CONTACT Attn: Conferences Department
99 Sleepy Hollow Dr.
Cumberland, RI 02864-3236 USA
E-mail:
conference@internationaljournal.org
<http://www.internationaljournal.org/boston.html>
- LINK

The General Conference - Congress Of Southeast Asian Librarians (CONSAL) XV

- ORGANISER Indonesian Library Association &
The National Library of Indonesia
- DATE 28 to 31 May 2012
- VENUE BALI – INDONESIA
- CONTACT Ms Nori Safitri or Mr Teguh Purwanto
Member of Secretariat General of
CONSAL XV
(Secretariat of CONSAL XV
Organizing Committee)
National Library of Indonesia
(PERPUSNAS RI)
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Jakarta Pusat – INDONESIA
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Fax: +62 21 3101472
E-mail: safitri_n@yahoo.com and
teguh_purwanto@asia.com
- LINK [http://ppm55.org/v2/images/stories/
pdf-file/CALL_for_PAPERS.pdf](http://ppm55.org/v2/images/stories/pdf-file/CALL_for_PAPERS.pdf)

JUNE

International Conference on Computer and Information Sciences (ICIS 2012)

- ORGANISER Universiti Teknologi PETRONAS
- DATE 12 to 14 June 2012
- VENUE Kuala Lumpur, Malaysia
- CONTACT Universiti Teknologi PETRONAS,
Bandar Seri Iskandar
31750 Tronoh,
Perak Darul Ridzuan, Malaysia.
Tel: +6 05 368 7402
Fax: +6 05 365 6180
Email: iccis2012@petronas.com.my
<http://www.utp.edu.my/iccis2012/>
- LINK

7th International Conference on e-Learning ICEL-20113

- ORGANISER Academic Conferences International
- DATE 21 to 22 June 2012
- VENUE Hong Kong, China
- CONTACT Academic enquires: dan.remenyi@tcd.ie
Submission enquires: carol@academic-
conferences.org

Other enquires: [mandy@academic-
conferences.org](mailto:mandy@academic-conferences.org)
[http://academic-conferences.org/icel/
icel2012/icel12-home.htm](http://academic-conferences.org/icel/icel2012/icel12-home.htm)

■ LINK

JULY

19th Tokyo International Book Fair

- ORGANISER Reed Exhibitions Japan Ltd
- DATE 5 to 8 July 2012
- VENUE Tokyo Big Sight, Japan
- LINK <http://www.bookfair.jp/en/>

ALIA Biennial Conference 2012

- ORGANISER Australian Library and Information
Association
- DATE 10-13 July 2012
- VENUE Sydney Hilton
- CONTACT ALIA Biennial 2012 Conference
Secretariat
Tel: +61 3 9681 6288
Fax: +61 3 9681 6653
Email: alia2012@iceaustralia.com
<http://conferences.alia.org.au/alia2012/>
- LINK

HONG KONG BOOK FAIR

- ORGANISER Hong Kong Trade Development Council
- DATE 18 to 24 July 2012
- VENUE Wan Chai, Hong Kong
- LINK [http://hkbookfair.hktdc.com/en/
About_FairDetails.aspx](http://hkbookfair.hktdc.com/en/About_FairDetails.aspx)

AUG

World Library and Information Congress : 78th IFLA General Conference and Assembly

- ORGANISER IFLA Congress
- DATE 11-17 August 2012
- VENUE Helsinki, Finland
- LINK <http://conference.ifla.org/ifla78>

WORLD LIBRARY
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CONFERENCE
AND ASSEMBLY



11-17 August

www.ifla.org

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This Newsletter is published twice a year in June and December. It is now available on IFLANET at: <http://www.ifla.org/en/publications/asia-and-oceania-section-newsletter>

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