Reinventing Reference with Technology Transformations

Location: University of Malaya Library, Kuala Lumpur, Malaysia

Date of Meeting: August 23 (full day)

Reference and information services are closely linked to transformations in technology that have helped expand the mechanisms for the delivery of services (e.g. chat reference), the development of applications and databases to collect information and the structure of how this information is searched and presented (e.g. through discovery systems). Technology transformations have also enhanced our ability to deliver training and development for patrons and staff (e.g. tutorials, online guides and other instruction/information services).

The Reference & Information Services and Information Technology Sections are hosting a satellite meeting to gather those interested in exploring how technology transformations can enable staff and users to access and navigate the information environments we purchase, create and preserve. Topics for presentations could include but not limited to any of the following:

- Technology trends: BYOD (Bring your own device) /BYOT (Bring your own technology), Blended Learning, Technology Facilitating and Measuring Learning.
- Using new technologies in reference services and research support, including Artificial Intelligence, Machine Learning, Augmented Reality, Virtual Reality, Voice Activated Speakers (Siri, Echo, etc.)
- Advances and enhancements in technology used in chat reference/ information services.
- The use of co-browsing technologies
- Technology tools used in off-site delivery of reference/information services, especially in the public library setting (e.g., tools used in outreach to underserved populations)
- Reference app development
- New needs, new skills – data analytics, text mining, informationists, data visualization and teaching/facilitating digital literacy
- Enhanced relevance through data mining
- Integrating reference research with discovery services
- Reference with Assistive Technology (Independence Through Technology)

Link to Conference website.

Submissions

All proposals must be received by ***28 February 2018.***

Please submit a 50 word abstract and 300 word proposal via this [link to our online form](#)

Important deadlines:

- **28 February 2018:** Deadline for submitting proposals for presentations
- **15 March 2018:** Successful Speakers will be notified, and IFLA forms completed by RISS/IT and the Speakers
- **25 May 2018:** Deadline for submission of completed papers to RISS/IT. The proposal should be no more than 300 words in length. The paper should be in one of the IFLA official languages, but the conference language will be English.
- **22 June 2018:** Deadline for submitting any Power Point slides that will be used in the presentation.

Both abstracts and full papers should be submitted as an MS Word file by email to Christine Brown (Christine.Brown@ualberta.ca) and May Chang (mmchang@gmail.com). Proposed papers must be original and not have been published elsewhere.

Please note

At least one of the paper's authors must be **present** to deliver a summary of the paper during the program in Kuala Lumpur. Abstracts should only be submitted with the understanding that the expenses of attending the conference will be the responsibility of the author(s)/presenter(s) of accepted papers.

All papers that are presented at the Satellite Meeting will be made available online via the [IFLA Library](#) under the [Creative Commons Attribution 4.0 license](#).

Authors of accepted papers must complete the IFLA [Authors' Permission Form](#).

All expenses, including registration for the conference, travel, accommodation etc., are the responsibility of the authors/presenters. No financial support can be provided by IFLA, but a special [invitation letter](#) can be issued to authors.